

24th May 2024

Inflight Retail

Thank you for all your recent catering/inflight retail feedback. Angie Mullen, Head of Inflight Retail Operations is visiting ALC on 17th June and our Rep, Carlos Soles will be meeting with her to discuss issues such as stock shortages, sell outs and strip and load bars.

Until then, continue to report issues via the catering report, using EPOS for sell outs and copy us into any emails you send to base management so we can see the trends.

Rosters

We have collated all the information you provided about June roster issues and we have added it to the agenda for the company to review ahead of our meeting with them on Thursday.

We have specifically asked for statistics regarding standby coverage by base and rank and FTE actual compared to forecast to understand if bases are at the correct crewing levels.

Country/Business Update

You might have seen the invitation to the business update from Javier Gandara next Thursday 30th May. We will provide a summary in next weeks comms for those of you who can't attend.

Re-run Payslips

You may see re-run deductions on your May payslip before the re-run of your April payslip has been loaded into Workday.

Payroll have identified this is an issue so if it happens to you, please tell us so we can push the company for a solution using real examples.

The re-run payslips will eventually be uploaded but after the current payslip in some instances.

Thanks for reading, have a great weekend!

SITCPLA